



FCO SERVICES

Part of the Foreign and Commonwealth Office

Diplomatic bag and secure logistics



Send and receive mail
and equipment around
the world securely
with complete
confidence

FCO Services are secure logistics experts. We operate a flexible and cost-effective global service to ensure the delivery of mail and other goods where you need it, when you need it. Our operation supports customers in the UK and around the world in the safe and secure delivery of mail and materials, giving confidence that information and goods have been transported without compromise, even in hostile environments.

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Features

- **Courier Services:** Our Queen's Messengers are one of the most experienced and respected courier services in the world. They deliver classified material effectively and securely, globally
- **Expert, professional staff:** all our staff are security cleared and experienced in carrying sensitive and classified material. We have an in-depth knowledge of the Vienna Convention and related legislation to ensure your material has the correct protection during transit
- **Airfreight:** we have established, trusted relationships with airport and airline authorities, police and security for the rapid and reliable movement of air freight. We hold all the necessary permissions for airside access to ensure safe passage of materials. We will work with you to design the best service with the most appropriate level of security to suit your needs
- **Global network:** we have contacts worldwide including international heads of diplomatic courier services and bilateral agreements with Australia, New Zealand, and Canada and Germany
- **Secure transport:** we own and maintain our own transport fleet of vehicles in a range of sizes all fitted with sophisticated security features including vehicle tracking. Our vehicles are regularly upgraded to reduce our carbon footprint
- **UK and global reach:** In the UK we provide goods-in, storage and despatch functions and door to door delivery services, with scheduled services for the FCO in and around London and tailored services for other government and private sector customers. Overseas we provide both regular scheduled services and special deliveries to the FCO
- **Reliability and speed:** we use the latest technology to track packages anywhere in the world and have streamlined mail sorting facilities to improve speed of delivery
- **Secure disposal:** as well as logistical and delivery services we can arrange the secure disposal of sensitive documents and materials, ensuring your information remains protected even when it no longer needs to be kept

About FCO Services

FCO Services is part of the Foreign and Commonwealth Office, supporting them for more than 65 years. We have shared values, priorities and an in-depth understanding of our customers' needs.

We provide secure services to an overseas network at 267 posts in 152 countries. We anticipate future security challenges and develop solutions to help our customers.

Our staff are vetted, highly trained and professionally qualified with a huge wealth of experience.

Your service from FCO Services

FCO Services operates a flexible service to ensure we can meet your needs for reliable, timely and cost-effective secure logistics. We have an unrivalled history in the field and our programme of continuous improvement means we can continue to offer you the best possible service.

For more information: Call 01908 515789
Email fcoservices.customercontactcentre@fco.gov.uk